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Statement of participation

Guest user

has completed the free course including any mandatory tests for:

Lead and manage change in health and social care

This 7-hour free course explores the roles of managers and the skills required to manage change in health and social care.

Issue date: 14 March 2022



www.open.edu/openlearn

This statement does not imply the award of credit points nor the conferment of a University Qualification.
This statement confirms that this free course and all mandatory tests were passed by the learner.

Please go to the course on OpenLearn for full details:
https://www.open.edu/openlearn/health-sports-psychology/lead-and-manage-change-health-and-social-care/content-section-0

COURSE CODE: **K313_1**

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Lead and manage change in health and social care

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Course summary

Change is everywhere in health and social care work and can evoke a variety of emotions, from excitement and eager anticipation, to fear and outright hostility. In this free course, How to manage change in health and social care, you will explore the role of managers in the change process and the skills required for managing and leading change in health and social care work.

Learning outcomes

By completing this course, the learner should be able to:

- appreciate the role of emotion and uncertainty in managing and leading change
- demonstrate an awareness of how the approach to change can influence the way a manager might lead change
- understand why change is considered so important in health and social care systems, yet is often so hard to successfully implement
- outline a personal change management strategy and apply suitable tools to ensure successful implementation.

Completed study

The learner has completed the following:

Section 1

How do you handle change?

Section 2

Understanding change

Section 3

Planning your own change management project