

Statement of participation

Guest user

has completed the free course including any mandatory tests for:

Facilitating group discussions

This 2-hour free course explored some of the behaviours effective facilitators exhibit in workplace meetings and discussions.

Issue date: 14 March 2022



www.open.edu/openlearn

This statement does not imply the award of credit points nor the conferment of a University Qualification.
This statement confirms that this free course and all mandatory tests were passed by the learner.

Please go to the course on OpenLearn for full details:

<https://www.open.edu/openlearn/money-business/facilitating-group-discussions/content-section-0>

COURSE CODE: FGD_1

Facilitating group discussions

<https://www.open.edu/openlearn/money-business/facilitating-group-discussions/content-section-0>

Course summary

Gain an insight into facilitating meetings and discussions in the workplace. In this free course, Facilitating group discussions, you will look at some of the behaviours effective facilitators exhibit. Informative and engaging videos will introduce you to examples of facilitation in practice.

Learning outcomes

By completing this course, the learner should be able to:

- understand the key skills and behaviours required to facilitate a group discussion
- prepare effectively before facilitating a meeting
- consider some of the difficult behaviours that can occur in meetings
- think of some possible strategies for dealing with these.

Completed study

The learner has completed the following:

Section 1

What is facilitation?

Section 2

The facilitator's role

Section 3

Facilitation styles

Section 4

Facilitative behaviours

Section 5

Facilitation in practice

Section 6

Resources to help with difficult situations

Section 7

Learning review and action plan