

Statement of participation

Guest user

has completed the free course including any mandatory tests for:

How teams work

This 10-hour free course provided an introduction to working in virtual project teams and explained terms and concepts related to teams and projects.

Issue date: 14 March 2022



www.open.edu/openlearn

This statement does not imply the award of credit points nor the conferment of a University Qualification.
This statement confirms that this free course and all mandatory tests were passed by the learner.

Please go to the course on OpenLearn for full details:

<https://www.open.edu/openlearn/money-business/leadership-management/how-teams-work/content-section-0>

COURSE CODE: **M891_2**

How teams work

<https://www.open.edu/openlearn/money-business/leadership-management/how-teams-work/content-section-0>

Course summary

This free course, How teams work, provides an introduction to working in virtual project teams by explaining terms and concepts related to teams and to projects. The complexity of the interaction of people and technology is highlighted.

Learning outcomes

By completing this course, the learner should be able to:

- understand the issues and processes that relate to team formation and development in a virtual context
- identify barriers to effective team work in a virtual environment and propose solutions
- review and comment on team activities in a virtual environment and develop insights to make informed judgements and recommendations for future good practice
- synthesise theory and practical experience to make recommendations for good practice in new team environments.

Completed study

The learner has completed the following:

Section 1

Different types of team

Section 2

Types of virtual team

Section 3

Team formation

Section 4

Functional team roles

Section 5

Decision making and trust

Section 6

Team rules