# How do you handle change?

Anita Rogers

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|  | **Strongly agree** | **Agree** | **Neither agree nor disagree** | **Disagree** | **Strongly disagree** |
| Fear of losing something is the main reason people resent or resist change. |  |  |  |  |  |
| Expressing anger over a proposed change isn’t appropriate in the work place. If someone threatens to leave in anger, you’re better off without them. |  |  |  |  |  |
| Give people enough time and they will get used to any change. |  |  |  |  |  |
| People will resist change regardless of what you do. |  |  |  |  |  |
| Helping employees to deal with emotional reactions to change should happen outside of work. |  |  |  |  |  |
| It is important to communicate the negative aspects of change. |  |  |  |  |  |
| You should increase your visibility and availability to staff during a difficult change. |  |  |  |  |  |
| It is usually better to present a change to your whole staff or team at once than to tell each person individually. |  |  |  |  |  |
| No news is good news during a major reorganisation; wait until you have something important to report before calling your staff together. |  |  |  |  |  |
| It is important to work out all the details of change you are planning before you present it to your team so they will feel confident in your leadership ability. |  |  |  |  |  |
| Other staff are a good source of ideas for solving problems and making improvements. |  |  |  |  |  |
| A logical, carefully thought out plan for making change will ensure immediate support. |  |  |  |  |  |
| Once you have announced change you should implement it quickly. |  |  |  |  |  |