

SIMON KEVIN BELL COLLINS

ACHIEVING WISDOM IN ONLINE GROUPS



WORLD OF MOMENTS



CHARLES CUTTING

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Kevin Collins, Charles Cutting
and Open University

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Hey Kuma, I'm Coba.

You're doing publishing right?

I saw this on my publishing group

I could help with the techie stuff.


I don't want to be the only other contributor. How about it?

New Message
To: [Redacted]
Subject: [Redacted]
Hi, I'm looking for people to help create a 'how-to' guide about working together. The idea is to provide good practice and encourage the reader to seek out collaborative projects.

send [Icons: Attach, Image, Link, Smiley]



I HAVE
BEEN STUDYING
FEAR .

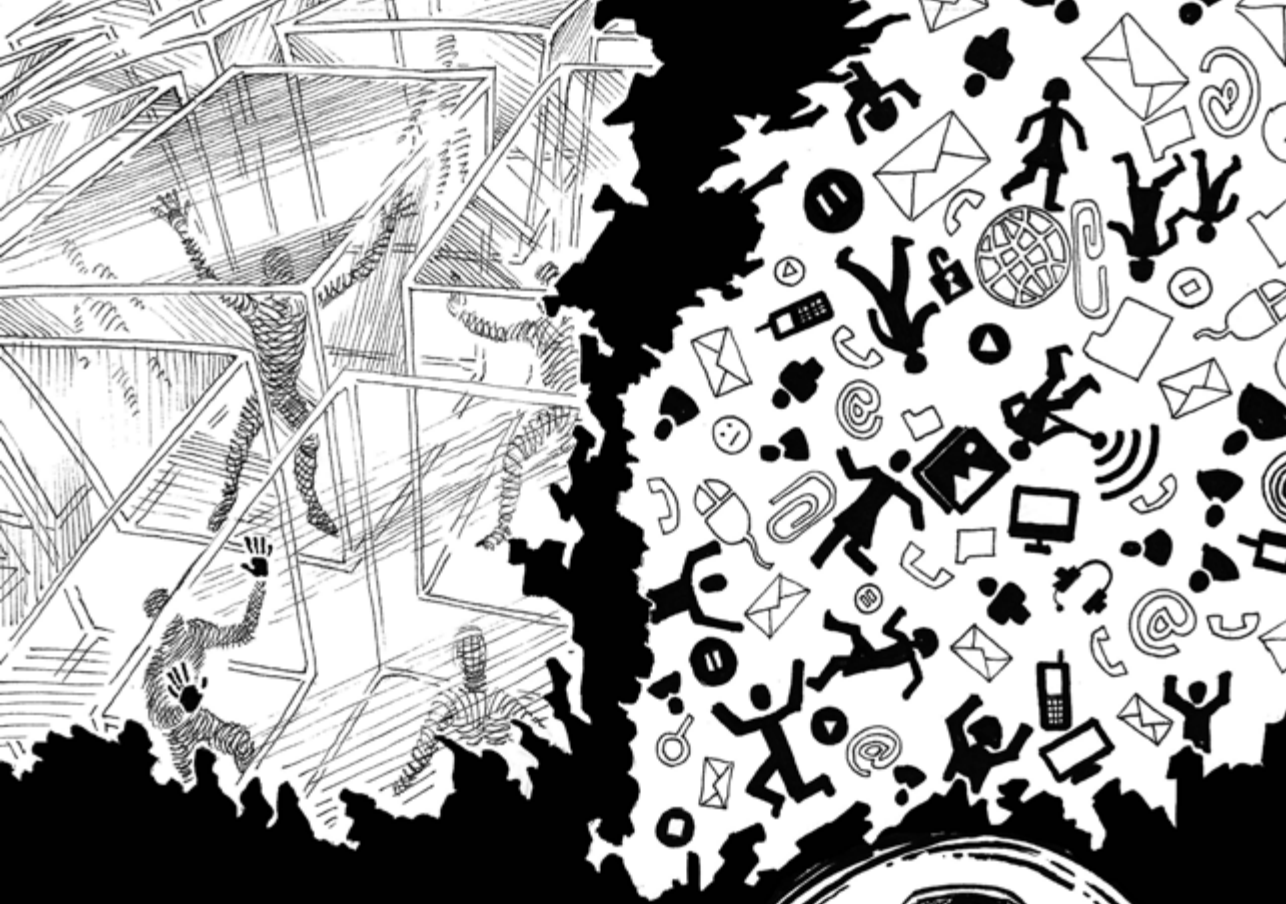


I HAD BEEN STRUGGLING WITH THE NEGATIVE AND DESTRUCTIVE ISSUES WHICH SEEM TO FILL UP MY WORLD.

I CALL IT M-WORLD.

MY WORK WITH FEAR HAD MADE ME REALLY AWARE OF THE WAYS IN WHICH ISOLATED PEOPLE, WITH NO ABILITY TO WORK AT SCALE, GET PICKED OFF BY THE 'BIG SYSTEMS' WHICH SEEM TO RUN THE WORLD.





THERE'S NOTHING WRONG WITH M WORLD.



THERE ARE MANY REASONS WHY BEING INDEPENDENT, SOLITARY AND PRIVATE IS HEALTHY AND POWERFUL.



BUT M-WORLD
CAN BE
A PROBLEM.

TRUE. IF WE FOCUS ON
OURSELVES AND NOT HOW
OTHERS EXPERIENCE US
IT CAN MEAN WE'RE POORLY
EQUIPPED TO WORK IN GROUPS.



?

Didn't i send you?

what about next Monday?

I can't make it then?

How about this Friday at 7.00 pm?

can you hear me?



THIS CAN LEAD TO UNHELPFUL BEHAVIOUR.



I did get your email but was busy which is why I didn't reply straight away!

That will never work, sorry but just being honest.

THERE'S LOTS OF WAYS WE HINDER A GROUP EFFORT. I'M SURE YOU'LL RECOGNISE THEM WHEN WE GO INTO THAT LATER.

It would be nice if you replied to my emails once in a while...

BUT FIRST LET'S TAKE A LOOK AT THE PROBLEMS FACING GROUP WORK.

THE SCALE OF THE ISSUES WHICH CONFRONT US WHEN WE SEEK TO WORK WITH OTHERS AT DISTANCE OFTEN LEADS TO US FEELING FEARFUL, DISEMPOWERED AND EVEN LETHARGIC.



FINAL NOTICE

LATE PAYMENT CHARGE

THIS IS LEARNED HELPLESSNESS. IT IS UNDERSTANDABLE AND YET DEFEATING.

WHAT WE WANT TO CONFRONT ON ALL SIDES OFTEN SEEMS TOO BIG OR COMPLEX TO HANDLE.



CHANGE

LEAVE

NO MORE

REMAIN

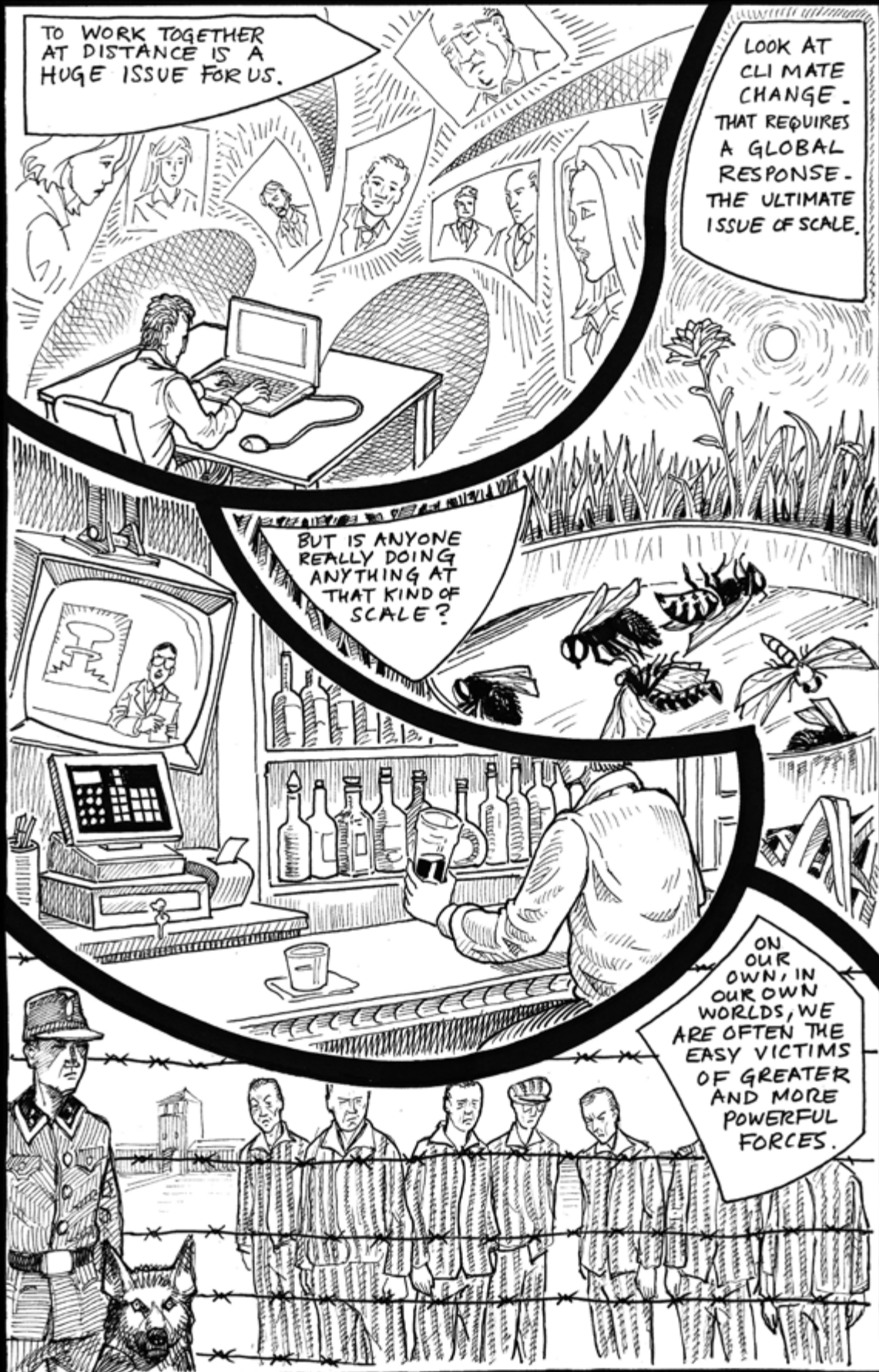
DESPITE HUGE STRIDES IN CONNECTIVITY, HUMAN BEINGS ARE OFTEN WORKING IN ISOLATION.

TO WORK TOGETHER
AT DISTANCE IS A
HUGE ISSUE FOR US.

LOOK AT
CLIMATE
CHANGE.
THAT REQUIRES
A GLOBAL
RESPONSE.
THE ULTIMATE
ISSUE OF SCALE.

BUT IS ANYONE
REALLY DOING
ANYTHING AT
THAT KIND OF
SCALE?

ON
OUR
OWN, IN
OUR OWN
WORLDS, WE
ARE OFTEN THE
EASY VICTIMS
OF GREATER
AND MORE
POWERFUL
FORCES.





IN AN INCREASINGLY COMPLEX WORLD
NO INDIVIDUAL IS ABLE TO (RE)SOLVE
ISSUES BECAUSE THEY DON'T HAVE
THE TIME ---

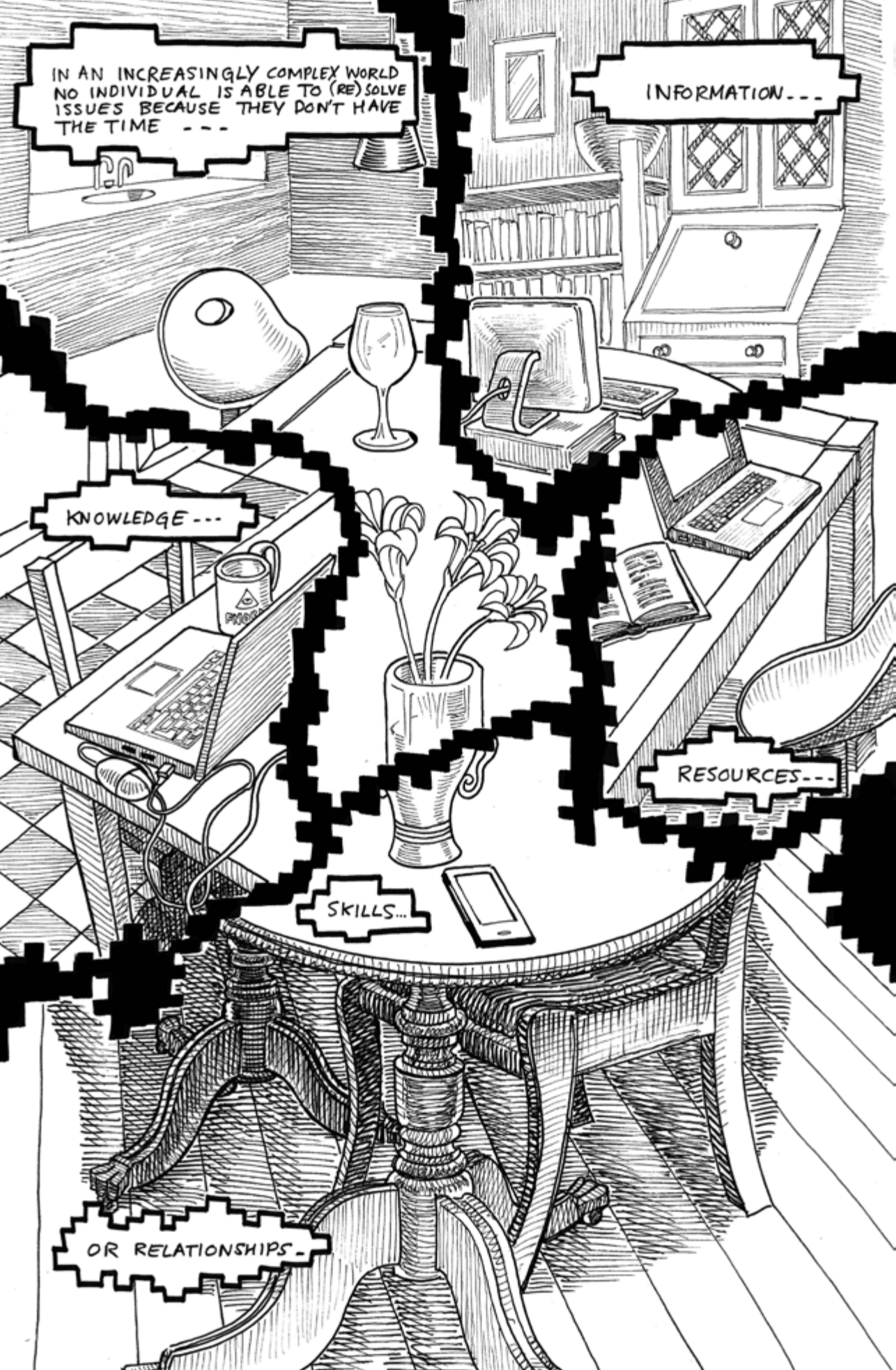
INFORMATION---

KNOWLEDGE---

RESOURCES---

SKILLS...

OR RELATIONSHIPS -



IT SEEMS THAT
MANY ISSUES CAN
ONLY BE SOLVED
IF PEOPLE
COLLABORATE.



BUT THAT
IS TOUGH
TOO.



WHAT IS COLLABORATION ?



COLLABORATION IS:

COMMUNICATING

SHARING AND EMPATHY



PICKING UP LOAD FOR OTHERS



SUPPORTING OTHERS EFFORTS



MANAGING EXPECTATIONS



NEGOTIATING COMMON GROUND



CARING HOW OTHERS FEEL
AND TRUSTING YOURSELF TO
TRUST THEM.





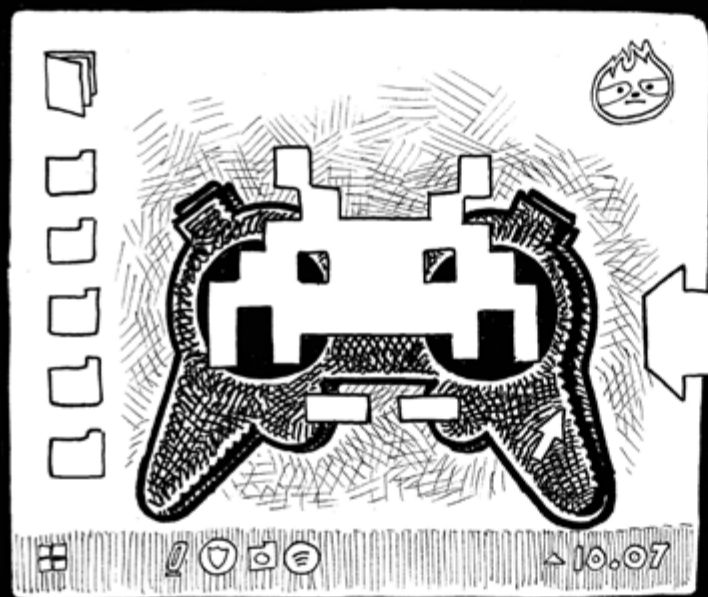
Kuma can't join
the conversation

OK, lets try
again tomorrow.

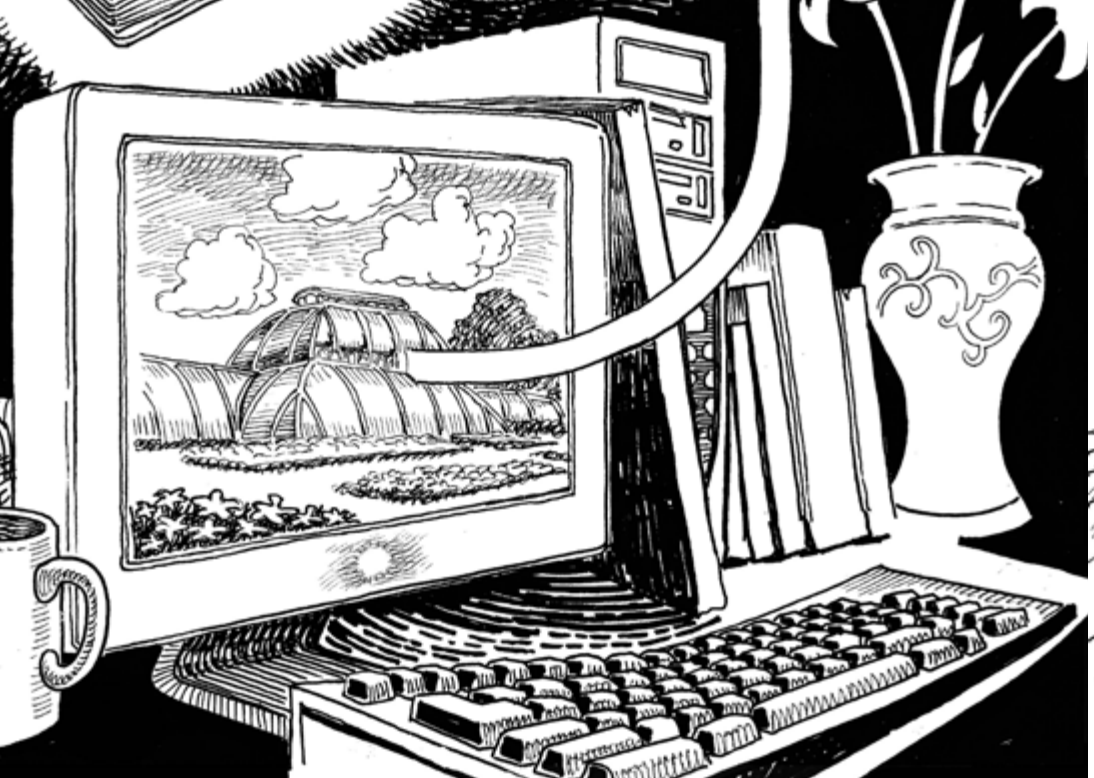


I can see you
but i can't
hear you and
i don't think
my microphone
is woeking

working, sorry.



Oh
Here's the book
writing.
When could
you both have
read it by?
Bart,
cost?



WE KNOW THAT COLLABORATION IS POSSIBLE BUT HOW POSSIBLE AND FOR WHO ?



CITIZEN CONTROL

DELEGATED POWER

PARTNERSHIP

CONSULTATION

PLACATION

SHERRY ARNSTEIN CAME UP WITH A LADDER TO SHOW HOW PEOPLE CAN WORK TOGETHER AND HOW THEY DON'T.

INFORMING

THERAPY

MANIPULATION







THE WIERD THING IS THAT SOMETIMES A GROUP OF PEOPLE CAN LOOK LIKE THEY ARE COLLABORATING BUT ACTUALLY IT IS CONTROLLED BY SOMEONE ELSE .



LET'S TAKE A CLOSER LOOK AT THE LIMITATIONS AND POSSIBILITIES OF M - WORLD.



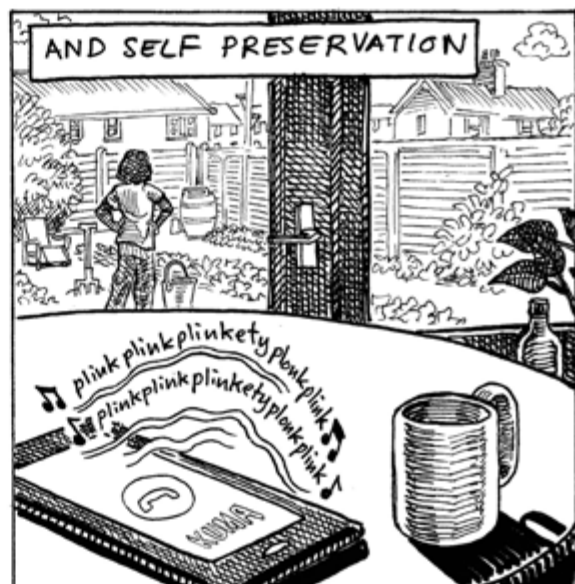
MY WORLD IS MINE



IT IS THE WORLD
YOU EXPERIENCE TOO
BUT MINE LACKS
ME.



A WORLD BASED ON
'ME' MIGHT HAVE THE
FOLLOWING
CHARACTERISTICS.



A WAY OF KNOWING INSTINCTIVELY WITHOUT REFLECTION OR REFERENCING WIDER DATA.



Sorry this folder are a little broken & as you know.

metview || cat -f 301

shred -uz 3 update

creating partition esat_h1_bck on slot 2.

Available HSMs:

@HSMAdmin V2.1.1-

09. Good signature from "Eliot Alderson"

mimi.exe "privilegeddebug

wget -q http://192.251.68.

login as : upsd min

||



intating : dpc_hw05_aos_640_patch.bin

copy y:\hsm\c:\temp\5/c

dsquery computer ou = esat, dc = mirror, dc = vrvdc=cm

admin@K6F241:~/ups_updates \$ 978

SHARED WORLD IS SHARED



HERE WE MAKE
THE EFFORT TO INCLUDE
THE VIEWS AND ASSUMPTIONS
OF OTHERS.



A WORLD BASED ON SHARED
VIEWS MIGHT HAVE THE
FOLLOWING CHARACTERISTICS.

EMPATHY



LISTENING



MUTUAL SUSTAINABILITY





IN THEIR OWN WORLDS THEY WERE ORDINARY
PEOPLE, BUT WHEN THEY MEET THEY BECOME...

THE FORCE



THE DRAMATIC DEBUT OF A STARTLING
NEW BREED OF TEAM, BROUGHT TO YOU BY:

SIMON BELL • **KEVIN COLLINS** • **CHARLES CUTTING**
AUTHOR AUTHOR ARTIST

EDITED BY: FRANCESCA BENATTI,
KAREN KEAR, LARA PICCOLO
AND IAN JOHNSTON.

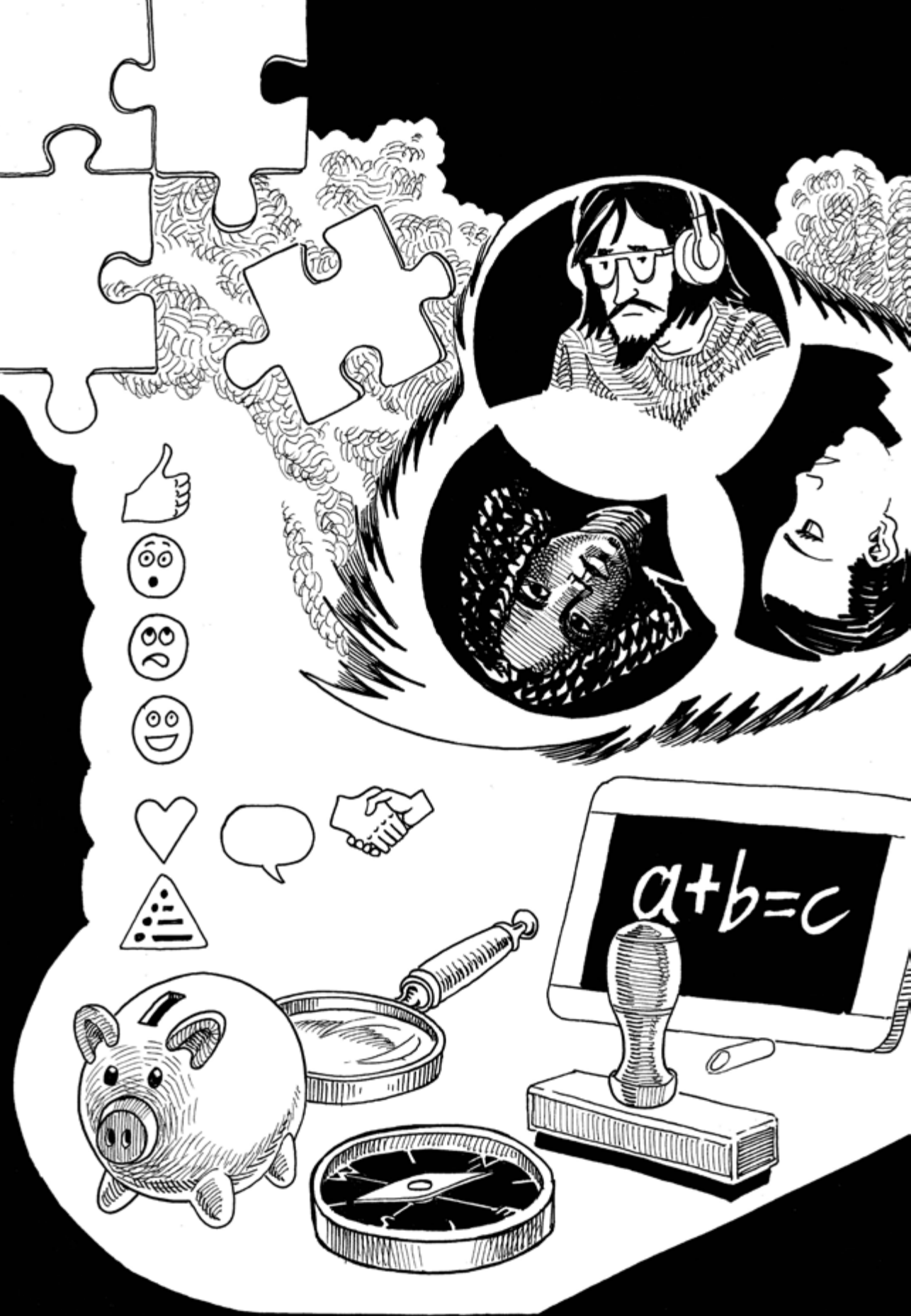
THAT SOUNDS LIKE
AN OPPORTUNITY NOT
TO BE MISSED...




AND CAPABLE OF DELIVERING
SERIOUSLY POWERFUL RESULTS .

BUT WHAT DOES
THIS MEAN IN
ONLINE GROUP WORK?







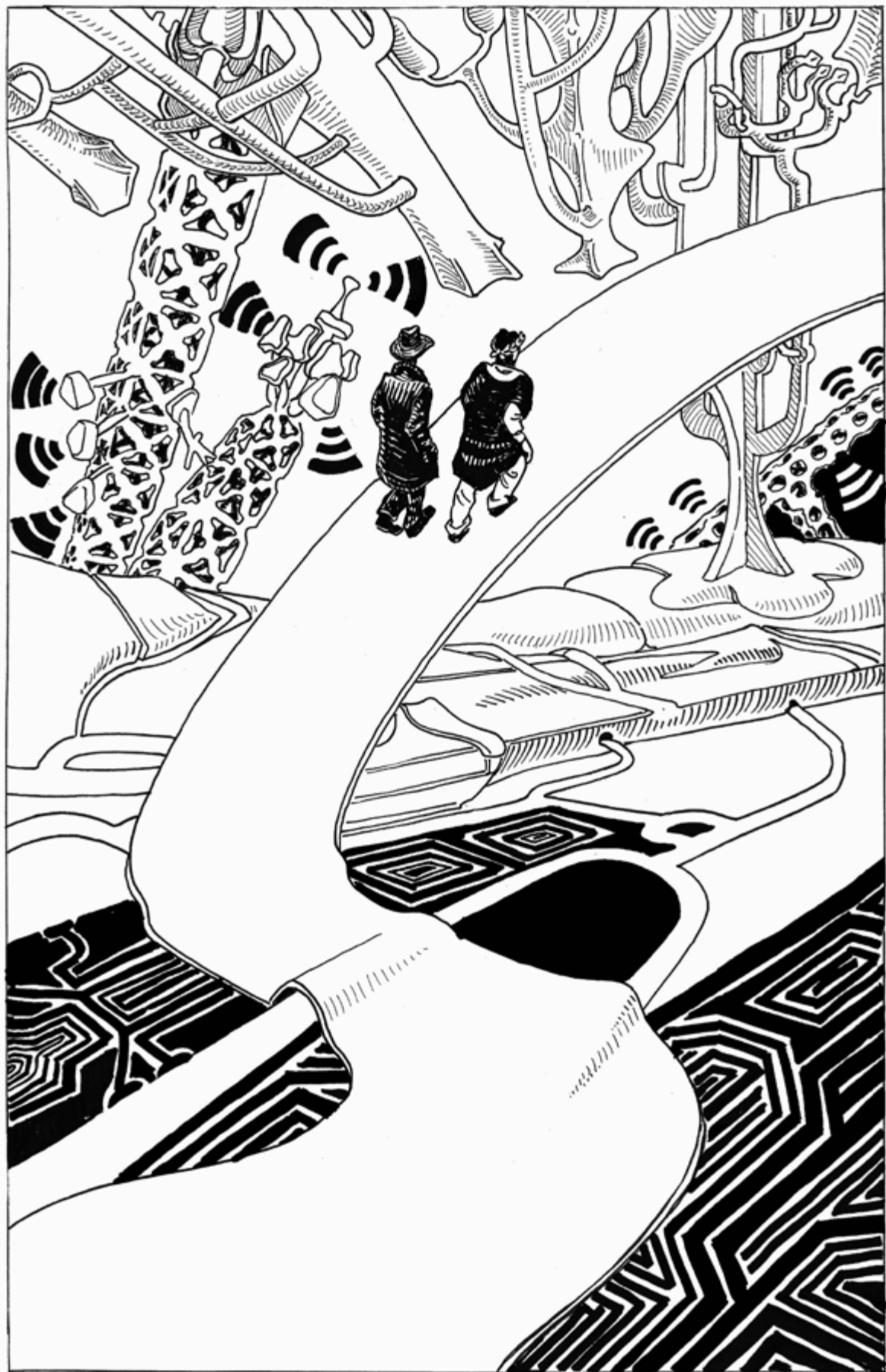


IT'S DIFFICULT TO
EMPATHISE WITH
STRANGERS -
TRUST IS KEY.

PEOPLE DO NOT SHARE
WORLD VIEWS, TIME-ZONES
OR AIMS & OBJECTIVES

ALL THESE
THINGS NEED
TO BE ACHIEVED.

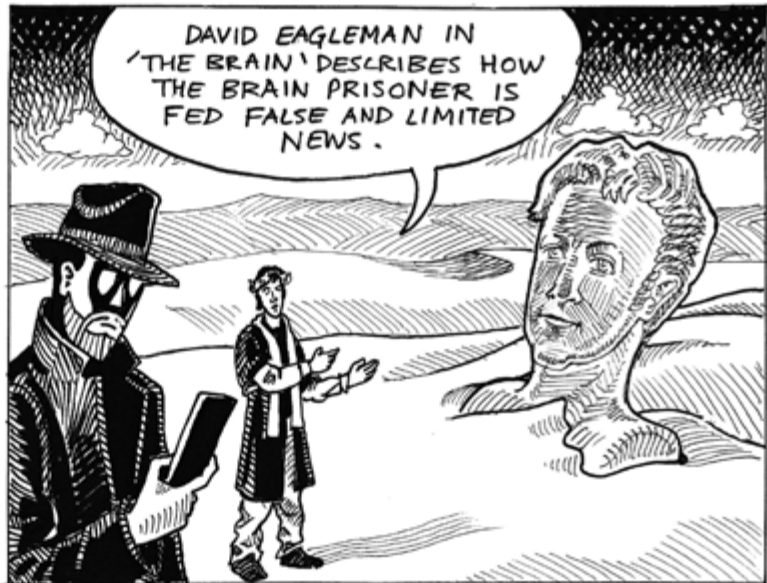
NOTHING IS
ACCOMPLISHED
WITHOUT
TEAM WORK
AND EFFORT.



HUMAN BEINGS HAVE LIMITED PERSPECTIVES



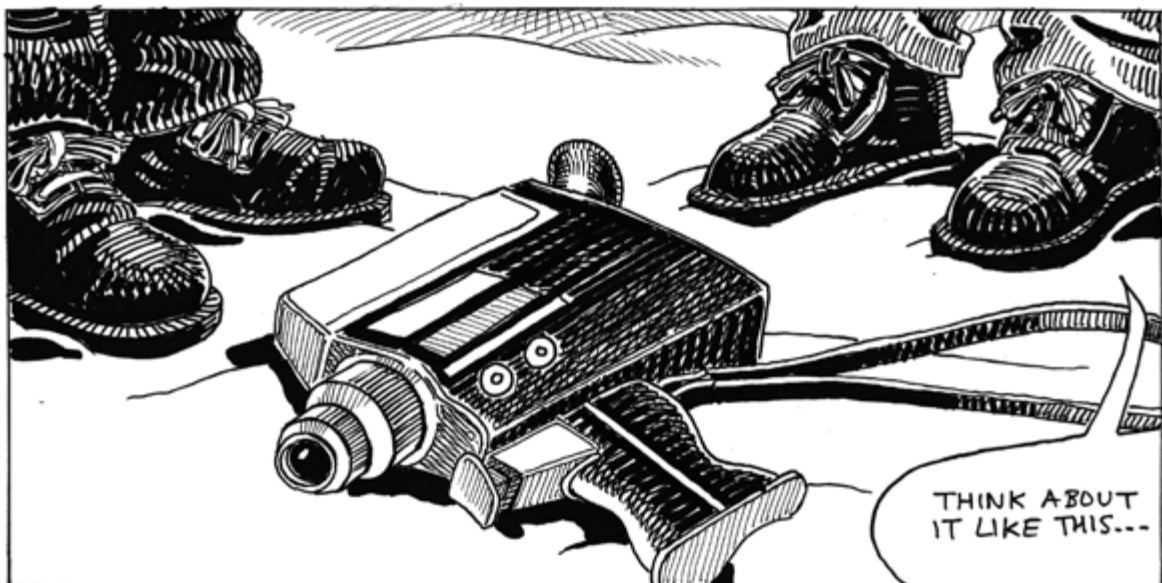
DAVID EAGLEMAN IN 'THE BRAIN' DESCRIBES HOW THE BRAIN PRISONER IS FED FALSE AND LIMITED NEWS.



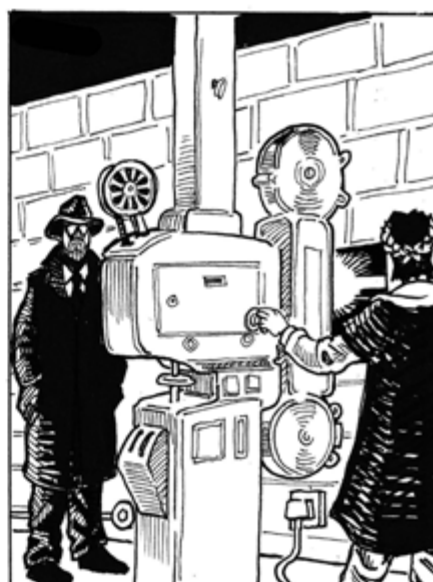
WE ARE INDIVIDUALLY BOMBARDED BY 'FAKE NEWS' FROM OUR SENSES



BUT MORE THAN THIS WE MISS THE FACT THAT WE ARE THE AUDIENCE TO OUR OWN REALITY BUT WE ARE ABSENT FROM IT.



THINK ABOUT IT LIKE THIS...



LIKE A 'FOUND FOOTAGE' MOVIE WITH A SUBJECTIVE CAMERA, WE TRIP AROUND THE WORLD.



WE PEEK AT OTHERS AND ENGAGE IN ACTIONS BUT WE OURSELVES ARE RARELY TO BE SEEN.



IF WE LOOK IN A MIRROR OR EXPERIENCE OURSELVES IN A SELFIE IT CAN SPOIL THE IMAGE WE HAVE OF OURSELVES.







SO MUCH COULD BE SAID ABOUT HOW WE RARELY EXPERIENCE OURSELVES



UNLESS, THAT IS, WE ENGAGE IN SOME ACTIVE SELF-REFLECTION

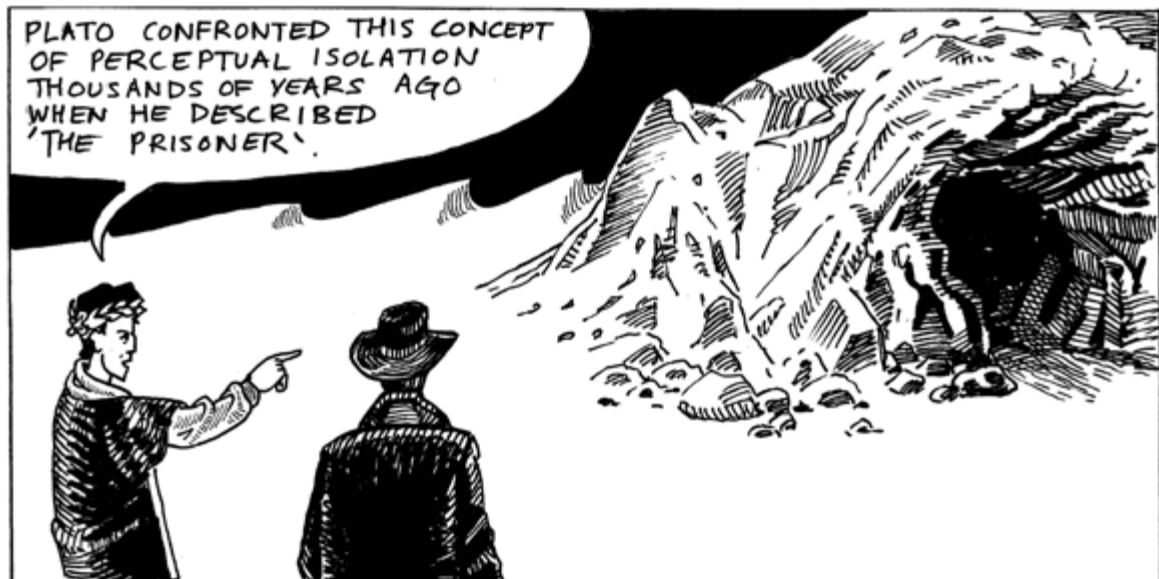


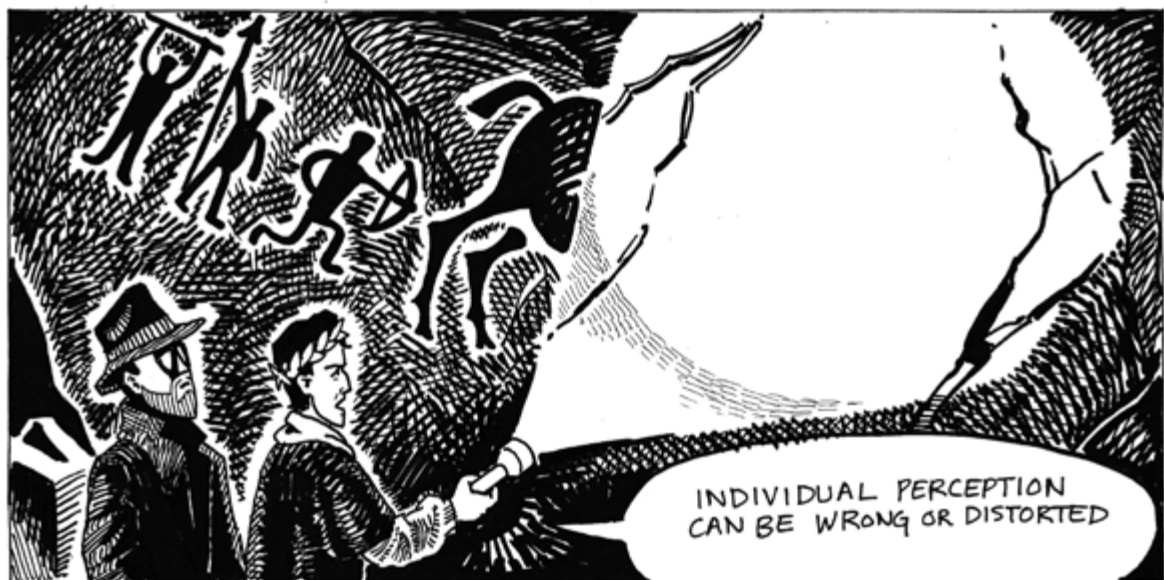
IT SEEMS TO ME THAT WE CAN BE OVERWHELMED WHEN WE ARE IN ISOLATION.



ALTHOUGH SOME PEOPLE DO FIND ISOLATION EMPOWERING, WE ARE SOCIAL ANIMALS AND HAVE A DESIRE TO COLLABORATE.

PLATO CONFRONTED THIS CONCEPT OF PERCEPTUAL ISOLATION THOUSANDS OF YEARS AGO WHEN HE DESCRIBED 'THE PRISONER'.





BUT IT SEEMS TO BE THE HUMAN CONDITION .

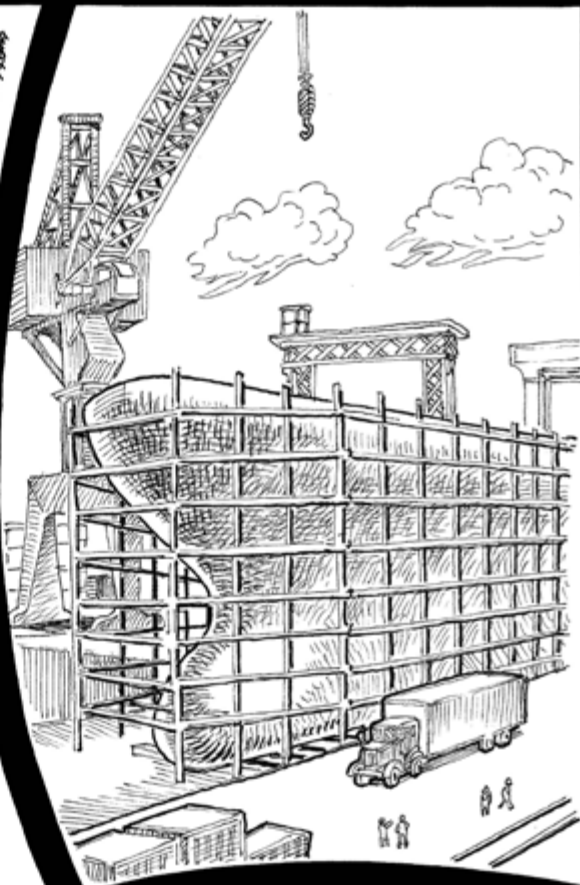
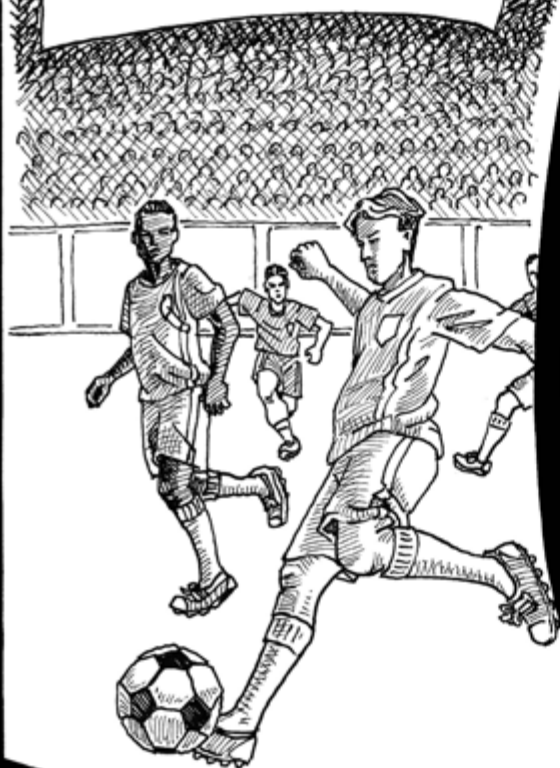
IT CAN BE .

THE PRENTICE

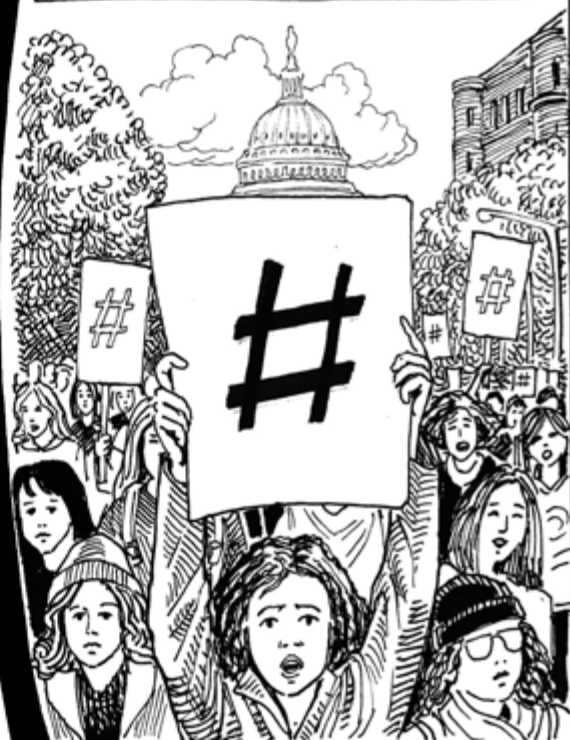
IT CAN LEAD TO SHARED ACTIVITIES THAT APPEAR TO BE COLLABORATIVE BUT IN ACTUAL FACT ARE COMPETITIVE .



BUT WORKING HARMONIOUSLY
TOGETHER WE CAN REALLY
MAKE THINGS HAPPEN



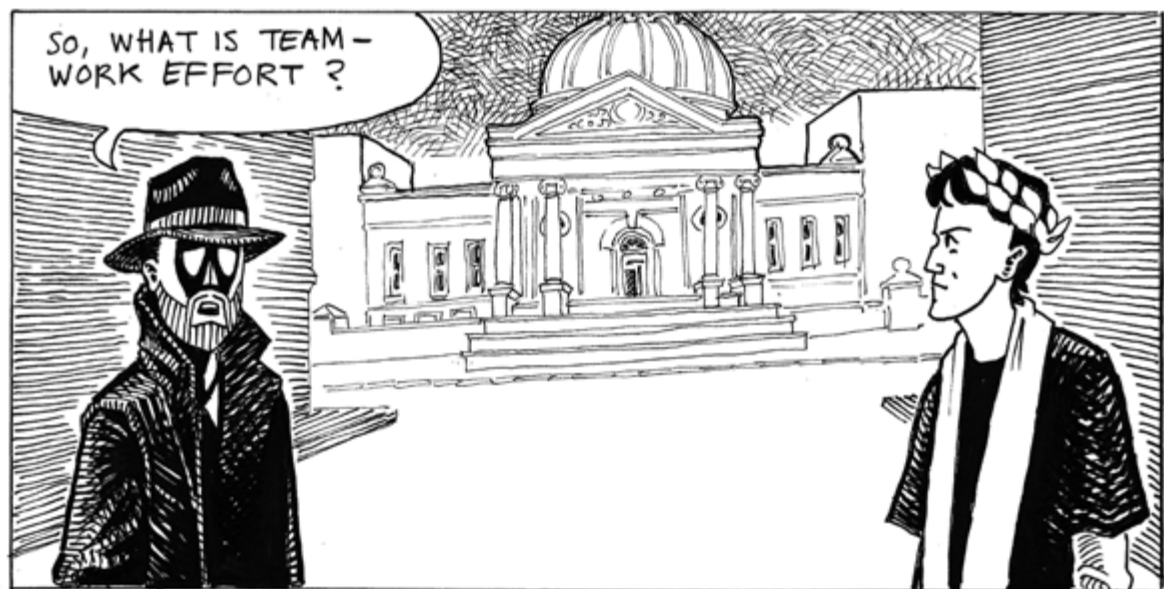
GREAT TEAMS, GROUPS AND
COMMUNITIES HAVE BEEN
THE BASIS OF HUMAN PROGRESS



IT'S JUST THAT
S-WORLD MAY
NOT LAST TOO
LONG

PRETTY SOON
S-WORLD BREAKS
DOWN AND M-WORLD
TAKES OVER AGAIN.





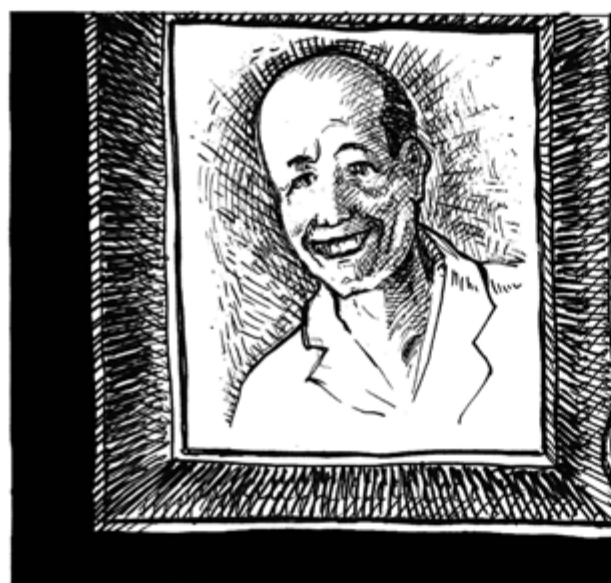
DONALD SCHON,
CARING

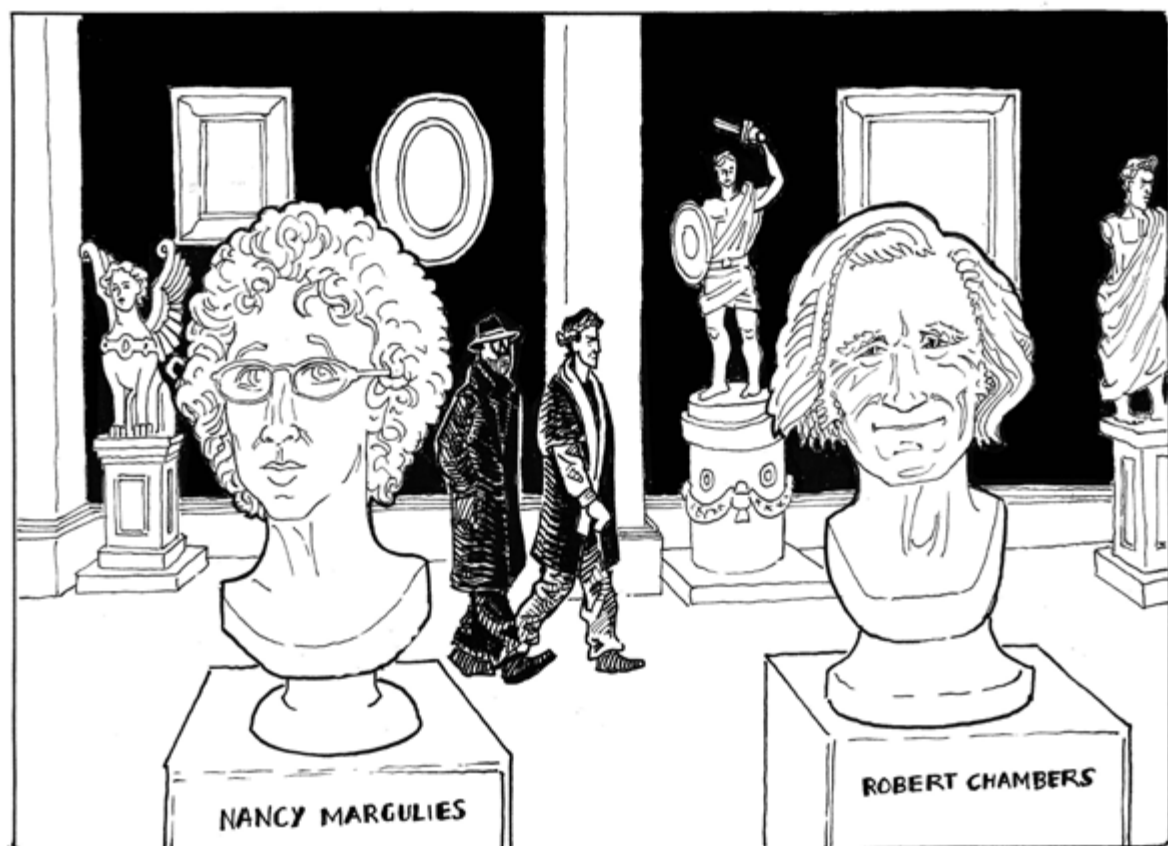


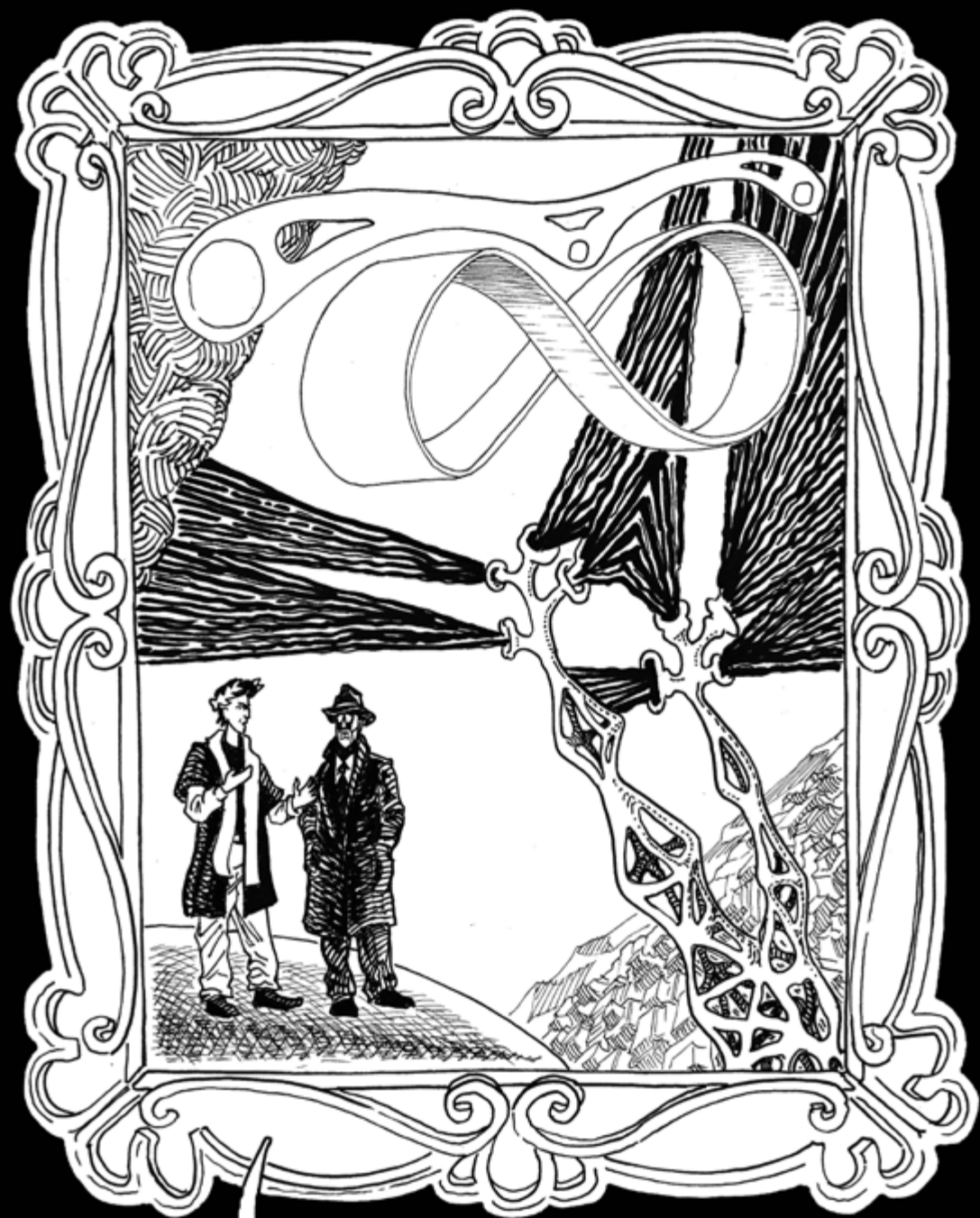
KAREN HORNEY,
REFLECTION



DAVID
KOLB, LEARNING
CYCLE .







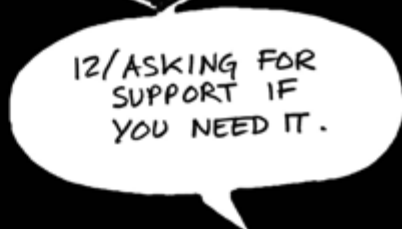
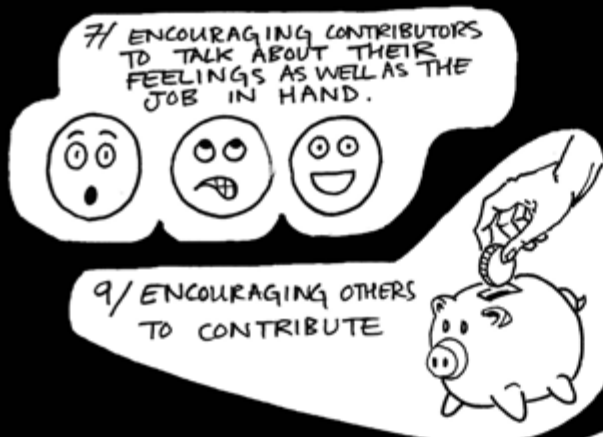
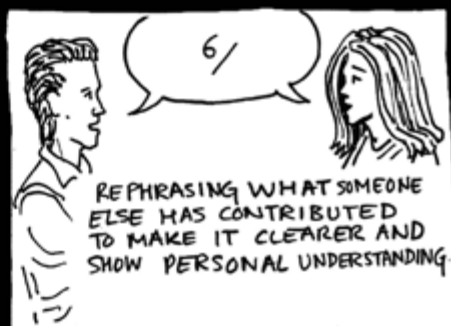
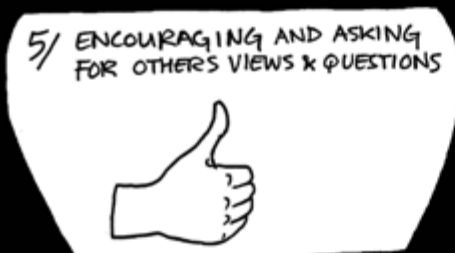
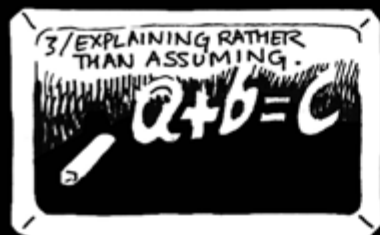
THERE ARE
LOTS OF GROUND
RULES



THESE RULES
WORK AS WELL
FOR ONLINE GROUPS
AS FOR FACE-TO-FACE
GROUPS.

THERE ARE MANY EXAMPLES OF HELPFUL
S-WORLD BEHAVIOUR FOR ONLINE COLLABORATION.





IF WE
CYCLE IN AND OUT
OF M-WORLD AND S-WORLD
WE GET THE BEST FROM
OUR SOLITARY TIME...

AND CAN WORK
EFFECTIVELY IN ONLINE
COLLABORATIONS.



WELCOME TO
M-WORLD

I LIVE IN
M-WORLD

YOU LIVE IN
M-WORLD TOO

I DON'T MEET ME
IN MY M-WORLD
AND YOU DON'T
MEET YOU IN
YOUR M-WORLD

BUT I MEET YOU
ALL THE TIME
AND YOU REGULARLY
BUMP INTO ME

WE ARE STRANGERS
TO OURSELVES IN
M-WORLD. THAT
IS JUST THE
WAY OF IT.

IT'S REALLY, REALLY
CLOSE. CLOSER
THAN THE HUNDREDTH
OF THE WIDTH OF A
BUTTERFLY'S WING.

YOU COULD NOT PUT
A PIECE OF PAPER
BETWEEN M-WORLD
AND S-WORLD.

BUT THEY ARE SO
VERY, VERY DIFFERENT
AND THEY OCCUPY
VERY DIFFERENT
PLACES

BUT WHEN WE MEET
IN S-WORLD I AM
PART OF A COMMUNITY,
MY PERSPECTIVE IS
CONFRONTED AND
COMPLETED BY YOURS
AND OTHERS.

MY THOUGHTS ARE
SHARED AND MY
JOURNEY IS NOT
SO LONELY.

THE PROBLEM
SEEMS TO BE
THAT S-WORLD
IS HARD
TO FIND

WHEN THE NEED IS GREAT, IN AN INSTANT
THEY ARE ALL MOVED TO AND SHARE
IN S-WORLD.



IN MY M-WORLD
I DON'T EXIST

IN YOUR M-WORLD
I EXIST BUT YOU DON'T

IN YOUR
M-WORLD
YOU DON'T
EXIST.

WHEN YOU AND I ARE AT
OUR BEST WITH EACH
OTHER WE LEAVE OUR
M-WORLDS AND COME
TOGETHER FOR A WHILE,
WE MEET IN ANOTHER
PLACE

LET'S CALL IT
S-WORLD

S-WORLD IS
VERY, VERY
SIMILAR TO
M-WORLD

THEY ARE AN
INFINITY
APART

IN M-WORLD I AM
ISOLATED, MY
PERSPECTIVE IS
STRANDED TO
ITSELF

MY THOUGHTS ARE
MY OWN AND MY
JOURNEY IS THE
JOURNEY OF THE
SOLITARY

BUT IS IT?

ODDLY, PEOPLE WHO
NEED EACH OTHER
FIND EACH OTHER
EFFORTLESSLY IN
S-WORLD

ALL M-WORLD
SEPARATION
DISAPPEARS,
THE NEEDY ARE
UNITED IN AN
INSTANT

BUT PEOPLE, EVEN REALLY, REALLY CLEVER AND
TALENTED PEOPLE WHO DO NOT WANT TO NEED
EACH OTHER CAN NEVER FIND S-WORLD,
NOT EVEN IF THEY ARE ALL TOGETHER IN THE
SAME ROOM, SITTING RIGHT NEXT TO EACH
OTHER FOR HOURS AND HOURS, LOOKING
RIGHT AT EACH OTHER.

THEY REMAIN IN THEIR
M-WORLDS WHERE THEY
DO NOT EVEN MEET
THEMSELVES