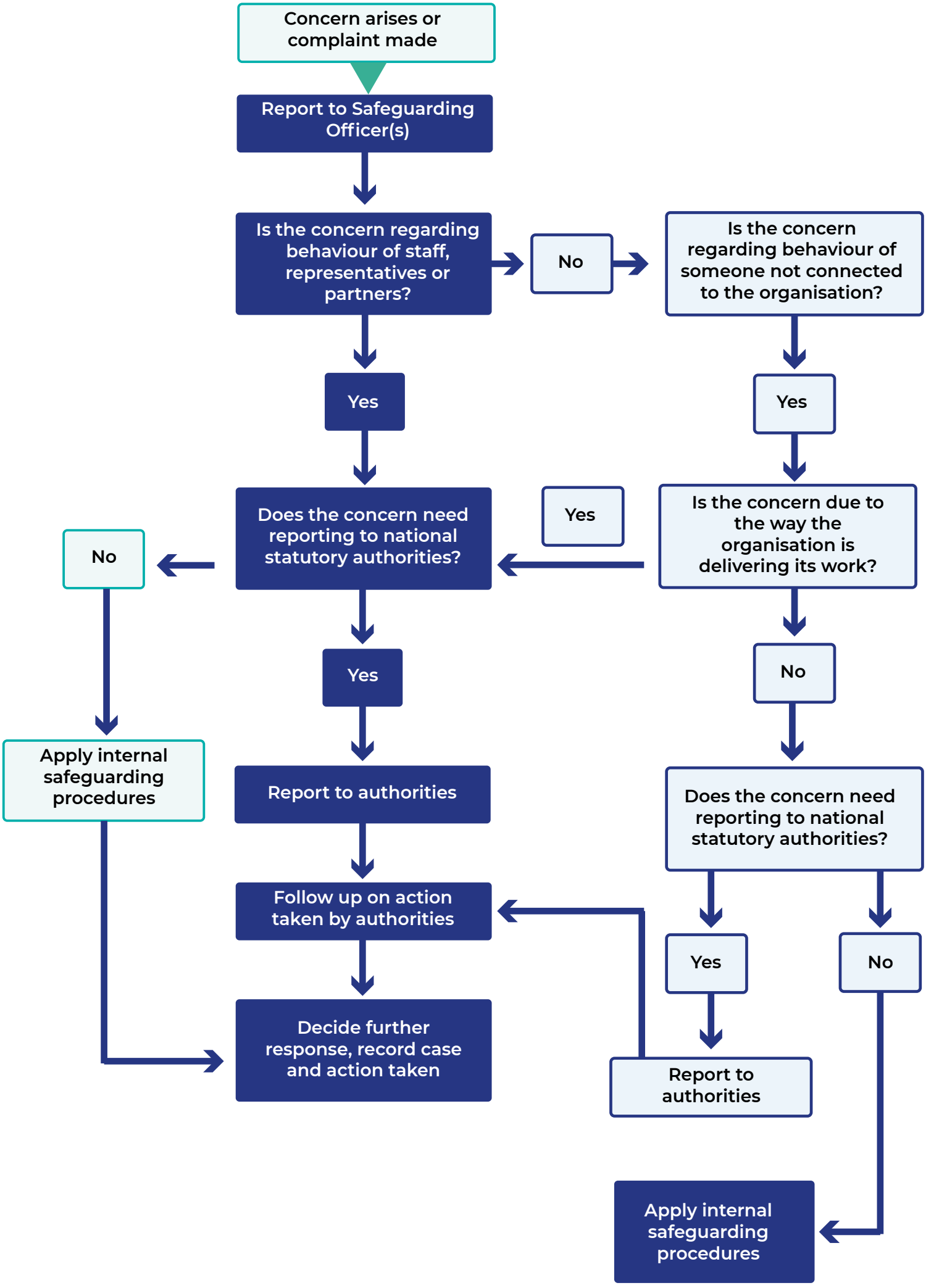
Concern arises or complaint made
Report to Safeguarding Officer(s)
Is the concern regarding behaviour of staff, representatives or partners?
No
Is the concern regarding behaviour of someone not connected to the organisation?
Yes
Yes
Is the concern due to the way the organisation is delivering its work?
Yes
Does the concern need reporting to national statutory authorities?
No
Yes
No
Apply internal safeguarding procedures
Report to authorities
Does the concern need reporting to national statutory authorities?
Follow up on action taken by authorities
Yes
No
Decide further response, record case and action taken
Report to authorities
Apply internal safeguarding procedures