

Week 4

Communication - making it happen

Work through this week's learning material to explore the practical application of MDT working, including communication, coordination of care and the sharing of key information across services.

This week, you will begin exploring the practical application of multidisciplinary care and consider how communication, coordination and shared understanding support effective MDT working.

Start by watching this short video introduction from Sally Mercer, which outlines the focus of this week's learning.

Video: <https://www.youtube.com/watch?v=YNMyhCO5bFg>

Focus questions

- Who needs to know what within the MDT?
- How can key messages from your role be communicated clearly and acted upon by the wider team?
- How is communication currently organised within your work environment?

Recommended reading

The NICE guideline on MND highlights the importance of coordinated care, although it does not specify who should take responsibility for coordination. In practice, MDTs may organise coordination in different ways, and several approaches can be effective. Processes such as advance care planning can support communication and coordination across services, helping ensure that the wishes and preferences of people living with MND are understood and respected. Shared documentation can also reduce repetition for patients and help professionals understand what discussions, decisions and interventions have already taken place.

Essential reading

[Motor neurone disease: a guide for GPs and primary care teams. MND Association](#)

Further reading

If you would like to explore the topic in more depth, the following resources may also be useful:

- [A professional's guide to end of life care in motor neurone disease. MND Association](#)
- [Gold Standards Framework – advance care planning](#)
- [Carr, D. and Luth, E.A. Advance care planning: contemporary issues and future directions](#)